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## Usage Tracking is Anonymous

Thanks for taking the time to review how Radcal employs usage tracking to improve our products. Your contribution is critically important and will ensure that our software is continuously improved to better meet your needs.

### What we don't collect

We don't collect any information that will be used to identify you as an individual. Radcal is committed to ensuring that usage tracking remains anonymous. We use your IP Address solely for the purpose of identifying in which country/state you are using the software. We do not track other personal information like your name, address, email address or phone number. We do not collect your comments or other meta-data that might be entered or stored when using the software. Radcal may collect identifying information, such as computer ID, in order to validate registration. However, usage tracking is anonymous; no identifying information (including Computer ID) will be associated with your usage information.

### What we do collect

We collect information on how you use the software so that we can identify ways in which it can be improved to serve you better. For instance, which buttons and actions you employ when interacting with the software:

- Information about recorded measurements (e.g. duration, used profile, ...)
- Possible device errors
- Information whether and how many measurements are exported to Excel
- Information about the used app settings (e.g. used language, used units, ...)
- Basic system information such as your screen resolution, and operating system.

*Thanks for taking an active part in improving our products -- Your friends at Radcal.*



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## Accu-Gold Privacy Policy

This policy was last updated April 25, 2016

Radcal ("us", "we", or "our") operates the Accu-Gold application (the "Service").

This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service.

We will not use or share your information with anyone except as described in this Privacy Policy.

We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

## Information Collection and Use

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your email address, name, other information ("Personal Information"). We collect this information for the purpose of providing the Service, identifying and communicating with you, responding to your requests/inquiries, servicing your purchase orders, and improving our services.

## Log Data

When you access the Service by or through a computer, we may collect certain information automatically, including, but not limited to, the type of computer you use, a computer unique ID, the IP address of your computer, your operating system, and other statistics ("Log Data"). Your IP address may be transmitted but is anonymized thereafter.

## Service Providers

We may employ third party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform Service-related functions and/or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Information only to perform specific tasks on our behalf and are obligated not to disclose or use your information for any other purpose.



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## **Communications**

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send.

## **Compliance with Laws**

We will disclose your Personal Information where required to do so by law or subpoena or if we believe that such action is necessary to comply with the law and the reasonable requests of law enforcement or to protect the security or integrity of our Service.

## **Security**

The security of your Personal Information is important to us, and we strive to implement and maintain reasonable, commercially acceptable security procedures and practices appropriate to the nature of the information we store, in order to protect it from unauthorized access, destruction, use, modification, or disclosure.

However, please be aware that no method of transmission over the internet, or method of electronic storage is 100% secure and we are unable to guarantee the absolute security of the Personal Information we have collected from you.

## **International Transfer**

Your information, including Personal Information, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside United States and choose to provide information to us, please note that we transfer the information, including Personal Information, to United States and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

## **Links to Other Sites**



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Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

### **Children's Privacy**

Only persons age 18 or older have permission to access our Service. Our Service does not address anyone under the age of 13 ("Children").

We do not knowingly collect personally identifiable information from children under 13. If you are a parent or guardian and you learn that your Children have provided us with Personal Information, please contact us. If we become aware that we have collected Personal Information from a children under age 13 without verification of parental consent, we take steps to remove that information from our servers.

### **Changes to This Privacy Policy**

This Privacy Policy is effective as of April 25, 2016 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

### **Your Rights**

In certain circumstances, if you are an EEA resident, you may exercise the rights available to you under applicable data protection laws as follows:

- If you wish to access, correct, update or request deletion of your Personal Data, you can do so at any time by contacting us using the contact details below.
- You can object to processing of your Personal Data, ask us to restrict processing of your Personal Data or request portability of your Personal Data. Again, you can exercise these



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rights by contacting us using the contact details provided below.

- If we have collected and process your Personal Data with your consent, then you can withdraw your consent at any time. This may mean your access to certain services is restricted or denied as a result. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your Personal Data conducted in reliance on lawful processing grounds other than consent.
- You have the right to complain to a data protection authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority.

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

### Contact Us

If you have any questions about this Privacy Policy, please contact us:

Radcal  
426 West Duarte Road  
Monrovia, California 91016, USA  
Phone: 1-626-357-7921  
Email: [custsup@radcal.com](mailto:custsup@radcal.com)